

Quality and Product Safety Policy

Product Quality and Safety

Our quality management system is the backbone for continuously improving our performance and meeting customer expectations and regulatory requirements regarding our products and services.

Product safety is and will continue to be one of our top priorities. We want to deliver products that are safe for consumption, and we will under no circumstances make compromises on the safety of a product.

Use and review of documented quality and product safety management systems

- We review our documented quality and product safety management systems to ensure continuous improvement at all stages in our value chain.

Risk control

- We use internationally recognized risk identification and control standards to prevent potential hazards from ingredients, packaging, manufacturing processes and finished products.

Traceability and product alerts

- We require 100% traceability on all our products
- We manage product alerts quickly to minimize potential adverse impacts and prevent them from escalating into larger crises.

Audit

- We audit to ensure that our business processes are carried out in accordance with agreed procedures.

Employee empowerment

- We empower and encourage our employees to take responsibility for the quality and safety of our products.
- We provide the necessary tools and training to ensure the required skills and commitment.
- We continuously improve our systems and processes to cultivate a positive quality and product safety mindset for our employees.

Communication

- We ensure product safety related communication to employees and stakeholders

Governance

Chr. Hansen's Quality & Product Safety Policy is further detailed in the following:

- Position on Allergens
- Position on GMO
- Position on Product Safety
- Position on Product Security
- Corporate procedure C-Quality

The principles apply to all employees, directors and officers in Chr. Hansen.
